



For more information, contact:
Tracy Szarzi-Fors, Wright-Patt Credit Union, Inc.
(937) 912-7114
tszarzi-fors@wpcu.coop
www.wpcu.coop

For immediate release

Wright-Patt Credit Union Names Kim Riley as Vice President of Service Delivery

Beavercreek, Ohio – Wright-Patt Credit Union (WPCU) is proud to announce that Ms. Kim Riley was named Vice President of Service Delivery. Ms. Riley brings a strong background in service delivery, operational excellence, process improvement and information technology.

“I am thrilled to have Kim leading our service delivery efforts at WPCU,” said Darrick Weeks, Chief Operating Officer. “She brings 29 years of leadership experience, and her skill sets will be extremely valuable as we continue to evolve our extraordinary member experience across all service delivery channels.”

For the past 12 years, Ms. Riley held positions in Operational Excellence and Service Operations at CareSource. She has also held leadership positions at KeyBank and Standard Register that focused on contact center operations and information technology.

“I was attracted to Wright-Patt Credit Union because of the strong culture and focus on members and partner-employees,” said Riley. “WPCU is the first place I have seen where the vision statement speaks to the commitment to our members and partner-employees. I am very excited to be part of a team focused on delivering extraordinary service to our members, and helping us achieve our vision of being the best place our partner-employees have ever worked.”

Ms. Riley received her degree in Organizational Leadership from Wright State University. She is Six Sigma and Project Management Certified with a focus on quality, auditing, project management, and operational improvements. Kim resides in Troy, OH with her husband and four daughters.



About Wright-Patt Credit Union

Established in 1932, Wright-Patt Credit Union is a member-owned, not-for-profit financial cooperative proudly serving Central and Southwest Ohio with more than 365,000 members and over \$4 billion in assets. As a cooperative, Wright-Patt Credit Union joins members together, pooling financial resources to meet the needs of all. The pooled resources provide the capital to run a strong and efficient operation. Wright-Patt Credit Union is headquartered in Beavercreek, Ohio, and has 31 Member Centers throughout Central and Southwest Ohio. Wright-Patt Credit Union’s mission is to help people through life by allowing members to achieve a greater degree of economic independence. Visit Wright-Patt Credit Union’s website at www.wpcu.coop for more information.

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