



HOW TO FILE A CLAIM

Thank you for purchasing Credit Life and Disability Insurance through Wright-Patt Credit Union, Inc.

Start the claim process with Securian Financial:

Option 1: Visit securian.com/benefits:



- Select the “Bank, credit union, finance company, mortgage company” button
- Click on “Start a new claim”
- Once the claim is received, it will be reviewed and you will be notified if it is approved, denied or if more information is needed
- Please continue making the loan payments until a claim decision is communicated to you
- Once you’ve reported a claim, access your claim information and status at **Securian.com/Benefits**

Option 2: Call the claim contact center at 1-800-328-9442.



- Once the claim is received, it will be reviewed and you will be notified if it is approved, denied or if more information is needed
- Please continue making the loan payments until a claim decision is communicated to you
- Once you’ve reported a claim, access your claim information and status at **Securian.com/Benefits**

Prepared for:

Please have this information ready about the covered person:

- Full name
- Date of event
- Date of birth
- Cause of event
- Address



Questions?

Claim status can be obtained by visiting **Securian.com/Benefits** or by calling **1-800-328-9442** Monday – Friday 7:00 am to 6:00 pm CST.

Product availability and features may vary by state. Insurance products are not NCUA insured, nor guaranteed by Wright-Patt Credit Union, Inc. and are underwritten and issued by unaffiliated, third-party insurance carriers. Securian Financial is the marketing name for Securian Financial Group, Inc., and its subsidiaries. Insurance products are issued by Minnesota Life Insurance Company or Securian Life Insurance Company, a New York authorized insurer.

Minnesota Life is not an authorized New York insurer and does not do insurance business in New York. Both companies are headquartered in St. Paul, MN. Each insurer is solely responsible for the financial obligations under the policies or contracts it issues.

