

Let's Chat!

Virtual Assistant & Live Chat

A fast, easy way to connect with Wright-Patt Credit Union® (WPCU®)!



Two Easy Ways to Chat with Us:

Chat with Patty, WPCU's Virtual Assistant

Do you have a basic question for WPCU? Chat with Patty, our virtual assistant.

Available **24/7** on WPCU.coop or Mobile/Online Banking

Ask Patty basic questions like:

- "Where's my nearest Member Center?"
- "What kinds of credit cards does WPCU offer?"
- "What are WPCU's Money Market rates?"

Need more personalized support?

Ask Patty to chat with a representative during our Chat Business Hours (Monday through Friday, 8:00 am to 6:00 pm EST), and you'll be connected to one of WPCU's Live Chat representatives.

Live Chat with a WPCU Representative

Enjoy the same friendly, personalized care as in a Member Center — right from your computer, phone, or tablet.

Available Monday–Friday, 8:00 am – 6:00 pm EST

To get started, type "Live Chat" in the chat window

Once you're connected to an available representative, you can ask them to help you:

- Make an internal transfer
- Make a payment on your credit card, mortgage or another loan.
- Open select Share Accounts, including Checking, Money Market, and Share Certificates.
- Modify Share Certificates.
- Manage Check Holds.

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Whether you're looking for quick answers or personalized support,
We're With You!



Get Started Today:
WPCU.coop/LiveChat



Save Better. Borrow Smarter. Learn A Lot! | WPCU.coop | (800) 762-0047

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