

## Falcon Two-Way Text Message Fraud Alerts Program Overview

Falcon Two-Way Text Message Fraud Alerts is a program that utilizes automated text messaging to notify you of suspected financial fraud or identity theft in connection with your Wright-Patt Credit Union ("WPCU") Visa card.

If you have any questions regarding the Falcon Two-Way Text Message Fraud Alerts ("Fraud Alerts") program, or if you wish to enroll in Fraud Alerts, please contact WPCU at (937) 912-7000 or (800) 762-0047. If you choose to enroll, you will be asked to acknowledge and consent to the disclosure.

Messaging frequency depends on account activity. To cancel Fraud Alerts text messaging services at any time, simply reply STOP to 81508 on your mobile device or contact WPCU at (937) 912-7000 or (800) 762-0047.

Release of Liability: Fraud Alerts is provided as a tool to help reduce the risk of identity theft and financial fraud. However, this service is not a substitute for reasonable measures to protect yourself, such as regularly reviewing the transactions posted to your account and maintaining control of your card information. WPCU assumes no responsibility for the timeliness or delivery of Fraud Alerts to your mobile device. Please be aware that alerts sent via SMS may not be delivered to you if your phone is not in the range of a transmission site, your service has been disrupted, or if sufficient network capacity is not available at a particular time. Even within coverage, factors beyond the control of WPCU and/or your wireless carrier may interfere with message delivery for which WPCU is not responsible.

For any additional questions regarding Fraud Alerts, please contact WPCU at (937) 912-7000 or (800) 762-0047.

Wright-Patt Credit Union wpcu.coop (937) 912-7000 <u>Privacy Policy</u>