



## 10 ways to keep your accounts and information safe

- Never give out your account or PIN information, one-time pass codes, or other personal data when online, over the phone or via text.
- 2. **Don't respond to unsolicited phone calls,** text messages, or emails asking for personal information.
- 3. **Change your personal login information** every few months.
- 4. **Review and monitor your accounts** at least 2 to 3 times per week using Wright-Patt Credit Union® (WPCU®) Mobile or Online Banking..
- 5. **Set up email or text alerts** through WPCU's Online Banking to notify you of account activity.
- 6. **Before using ATMs and other card-reading devices,** ensure they have not been tampered with. A simple tug on the card-reader can often do the trick.
- 7. **Review copies of your credit report** annually to check for inaccuracies. You can contact the three major credit bureaus to place a freeze on your credit at no cost.
- 8. **Use caution when sharing personal information** online and ensure the website is secure.
- 9. **If you receive a check through the mail,** make sure you know the person sending it.
- 10. **If you're unsure about any activity** on your accounts, contact WPCU right away.

## **SCAM ALERTS**



## **Imposter Scams**

This occurs when scam artists pose as trustworthy sources, including banks or credit unions, and ask for your personal or financial information. It can happen via email, text or phone call. The scammers often use urgency or scare tactics to trick people to give up their sensitive data.

## Is It Real? AI Scam on the Rise

Deepfakes and Al-generated phishing emails pose new threats, blurring the lines of reality. Stay vigilant! Never share sensitive info via unsolicited messages. Verify requests directly. Report suspicious activity immediately. Protect your money and identity from evolving Al-powered threats.

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If you have questions about a communication or believe you may be a victim of fraud, Wright-Patt Credit Union® (WPCU®) is here to help you! Contact our **Member Help Center** directly at **(800) 762-0047**.

Get more tips to protect yourself from fraud at WPCU.coop/StopFraud

